

Aaron Duncan
Fire Chief & Director of Emergency Services

Fire Department Headquarters
5642 Victor Street • Bakersfield, CA 93308 • www.kerncountyfire.org
Telephone 661-391-7000 • FAX 661-399-2915 • TTY Relay 800-735-2929



October 13, 2026

Board of Supervisors
Kern County Administrative Center
1115 Truxtun Avenue
Bakersfield, CA 93301

**REQUEST FOR RETROACTIVE APPROVAL OF CONFIRMING PURCHASE ORDER
WITH EMS TECHNOLOGY SOLUTIONS, LLC FOR LICENSE RENEWAL AND
ANNUAL MAINTENANCE AND SUPPORT OF OPERATIVE IQ SOFTWARE**

Fiscal Impact: \$70,560; Fire Fund; Budgeted; Discretionary

The Kern County Fire Department purchased the Operative IQ software from EMS Technology Solutions, LLC in 2022. This software is comprised of several modules that include narcotics tracking and provides general asset management for our department.

To date, the system has been successful in allowing the department to track critical inventory and has been expanded to also track and manage general inventory throughout the department.

The annual renewal notice for the software was received after the start of the new maintenance period resulting in the need to request retroactive approval. This Maintenance Agreement provides support for the suite through September 12, 2027.

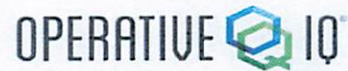
Therefore, IT IS RECOMMENDED your Board approve and authorize the Purchasing Agent to execute a confirming purchase order with EMS Technology Solutions, LLC for the renewal of maintenance and support services of Operative IQ software, in an amount not to exceed \$70,560.

Sincerely,


AARON DUNCAN
Fire Chief & Director of Emergency Services

EMS Technology Solutions, LLC
3781 Tramore Pointe Parkway
Austell GA 30106
United States

INVOICE



Invoice #: INV7534

Date: 9/12/2026

Amount Due: \$70,560.00

Bill To

Accounts Payable
Kern County Fire Department
5642 Victor Street
Bakersfield CA 93308
United States

Ship To

Kern County Fire
Department
5642 Victor Street
Bakersfield CA 93308
United States

Due Date	Terms	Sales Contact	External Ref No	PO
10/27/2026	Net 45	Zachary Golden		

Item	Description	Billing	Period	Qty	Rate	Amount
IQ10629	License - Inventory and Asset Management Enterprise 200 (Max 200 Units)	9/12/2026	9/12/2027	1	38400.00	\$38,400.00
IQ10179	License - Vending Machine Integration (Vending Machine Use Only) - UCapIt / VendNovation	9/12/2026	9/12/2027	4	0.00	\$0.00
IQ10719	License - Service Desk Enterprise 10 (Max 10 Departments)	9/12/2026	9/12/2027	1	2760.00	\$2,760.00
IQ11031	License - Narcotics Tracking Safe - Enterprise 30 (Max 30 Safes)	9/12/2026	9/12/2027	1	7560.00	\$7,560.00
IQ10995	License - Facility Management - Enterprise 70 (Max 70 Facilities)	9/12/2026	9/12/2027	1	21840.00	\$21,840.00

Subtotal: \$70,560.00

Sales Tax: \$0.00

Total: \$70,560.00

Payments: \$0.00

Amount Due: \$70,560.00

Memo

Notes

PAY NOW

Pay this invoice instantly

PAYMENT PORTAL

View/pay multiple invoices in the Payment Portal

Sales Contact Details: Zachary Golden, Email: zachary@operativeiq.com, Phone: +17705278889
If you have any questions about this invoice, feel free to email us at accounting@operativeiq.com or call 877-217-3707 ext. 3.
Credit Card Payments Are Subject To A 3% surcharge.
Past Due Invoices Are Subject To 1.5% Monthly Late Fee.