KERN COUNTY / Behavioral Health &Recovery Services

Alison Burrowes, MA, LCSW
DIRECTOR

November 10, 2026

Board of Supervisors
Kern County Administrative Center
1115 Truxtun Avenue
Bakersfield, CA 93301

PROPOSED AMENDMENT NO. 2 TO AGREEMENT 488-2024 WITH CALIFORNIA MENTAL HEALTH SERVICES AUTHORITY TO EXTEND THE TERM OF THE AGREEMENT, REVISE SERVICES AND PAYMENT TERMS, AND INCREASE COMPENSATION TO THE CONTRACTOR

(Fiscal Impact: $820,215; State/Federal; Budgeted; Discretionary)

Behavioral Health and Recovery Services (BHRS) requests the approval of Amendment No. 2 to Agreement 488-2024 with California Mental Health Services Authority (CalMHSA) to extend the term of the agreement through June 30, 2029, revise the services and payment terms, and increase the amount payable by $820,215, for a new total amount not to exceed $1,679,228 effective January 1, 2027.

California Counties under the authority of Government Code section 6500 et seq. formed the California Mental Health Services Authority. CalMHSA is authorized by its Joint Exercise of Powers Act to jointly develop and fund mental health services under Division 5 of the California Welfare and Institutions Code.

CalMHSA provides BHRS with "CalMHSA Connex", a managed Interoperability Software as a Service solution to assist participating counties in meeting state and federal interoperability requirements. CalMHSA Connex facilitates the exchange of Protected Health Information (PHI), Personal Identifiable Information (PII), and other information between organizations and will assist Participants in connecting to larger national exchange networks.

On September 10, 2024, the Board approved Agreement 488-2024 authorizing participation with CalMHSA for participation in the Connex Interoperability Solution for the exchange of protected health information from January 1, 2024, through December 31, 2026.

On March 10, 2026, Agreement 076-2026 served as Amendment No. 1 to Agreement 488-2024 to provide additional subscriptions for CalMHSA Connex Admission, Discharge, Transfer (ADT) Dashboard; Connex loop Referral (CLR) and Prior Authorization (PA) module and revise Exhibit A – Program Description and Funding from January 1, 2026 through December 31, 2026, and increased funding by $278,000 for a new total amount not to exceed $859,013.

Proposed Amendment No. 2 extends the term of the Interoperability Solution Program through June 30, 2029. Effective January 1, 2027, the Amendment revises the CalMHSA Connex Managed Services annual subscription fee, expands the services included in the Interoperability Solution Program, and revises the invoicing and payment schedule for the Connex Admission, Discharge, and Transfer (ADT) Dashboard and Closed Loop Referral and Prior Authorization (CLR/PA) Module annual subscription fees. The Amendment increases the amount payable under the Agreement by $820,215, resulting in a new total amount not to exceed $1,679,228.

This Amendment has been reviewed and approved as to form by County Counsel.

Therefore, IT IS RECOMMENDED that the Board approve Amendment No. 2 to Agreement 488-2024 with California Mental Health Services Authority (CalMHSA) to extend the term through June 30, 2029, revise the services and payment terms, and increase compensation to the Contractor by $820,215, for a total amount not to exceed $1,679,228 effective January 1, 2027, and authorize the Chairman to sign.

Respectfully submitted,

Alison Burrowes, MA, LCSW
Director

cc: County Administrative Office
County Counsel
Auditor-Controller-County Clerk

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CALIFORNIA MENTAL HEALTH SERVICES AUTHORITY
"CalMHSA"
PARTICIPATION AGREEMENT AMENDMENT NO. 2
INTEROPERABILITY SOLUTION PROGRAM

This Participation Agreement Amendment No. 2 ("Amendment No. 2") amends Participation Agreement No. # 5103-INT-2023-KC, executed on September 10, 2024 (the "Agreement") between the California Mental Health Services Authority ("CalMHSA") and Kern County ("Participant"). CalMHSA and Participant may be referred to individually as a "Party" and collectively as "Parties."

Purpose
CalMHSA and Participant agree to amend the Agreement to extend the term of the Interoperability Solution Program through June 30, 2029; revise the CalMHSA Connex Managed Services Annual Subscription fee; expand the services included within the Interoperability Solution Program; and revise the invoicing and payment schedule for the Connex Admission, Discharge, and Transfer ("ADT") Dashboard and Closed Loop Referral and Prior Authorization ("CLR/PA") Module annual subscription fees.

Term
The term of the Agreement is extended through June 30, 2029. Effective January 1, 2027, Exhibit A, Section II (Term of Program), and Exhibit B, Section III.A (Duration, Term, and Amendment), are amended accordingly, unless earlier terminated in accordance with the Agreement.

Increase In Amount Payable
This Amendment No. 2 increases the amount payable under the Agreement by $820,214.71. The total amount payable for the full term of the Agreement, as amended, is now $1,679,227.71. This amount includes all fees due under the Agreement and its amendments through June 30, 2029, except optional services, usage-based charges, third-party fees, additional transaction capacity, and other additional work or customizations not expressly included in the stated total.

Revised Exhibit A – Program Description and Funding
Effective January 1, 2027, this Amendment No. 2 revises Exhibit A - Program Description and Funding of the Agreement as set forth below. Except as expressly revised by this Amendment, Exhibit A remains unchanged.

Expanded Scope of Work
The following services are added to Exhibit A, Section III.A, CalMHSA Responsibilities:

1. Consent Management Portal Integration. CalMHSA will provide Participant with the following Consent Management Portal ("CMP") integration services through Connex:

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a. Delivery of real-time Authorization to Share Confidential Member Information ("ASCMI") forms to State of California's CMP.

b. CMP Integration:

i. Integration with the SmartCare electronic health record ("EHR") system to facilitate the automated transmission of ASCMI consent forms captured within the EHR to the CMP.

ii. Query functionality within the Connex interface that allows authorized users to query the CMP and retrieve available client information.

2. CMS Interoperability APIs. CalMHSA Will provide and maintain the following CMS interoperability APIs through Connex, subject to applicable federal and state requirements:

a. Patient Access API, as previously included under the Agreement;

b. Provider Directory API, as previously included under the Agreement;

c. Payer-to-Payer API, effective upon execution of this Amendment No. 2;

d. Provider Access API, effective upon execution of this Amendment No. 2.

Note: The Prior Authorization API is not included and requires a separate Participation Agreement Amendment and additional subscription fee.

3. Medi-Cal Connect LMR Integration. CalMHSA will provide Participant with integration between Connex and Medi-Cal Connect for the ability to query for available LMR information via API, subject to applicable technical, data-sharing, privacy, security, consent, and third-party requirements.

Revised Fee Structure

Effective January 1, 2027, the CalMHSA Connex Managed Services Annual Subscription fee will increase by twenty percent (20%) above the annual subscription fee in effect immediately before January 1, 2027. Thereafter, the CalMHSA Connex Managed Services Annual Subscription fee, ADT Annual Subscription fee, and CLR/PA Module fee will continue to be subject to a five percent (5%) annual increase, effective January 1 of each calendar year.

Revised Exhibit B – Fiscal Provisions

Effective January 1, 2027, Exhibit B, Section V.B (Payment Terms) is amended and replaced for the remaining term of the Agreement as follows:

Participant will be invoiced annually in advance for the CalMHSA Connex Managed Services, ADT Dashboard, and CLR/PA Module subscription fees. CalMHSA will issue one invoice on or after January 1 of each applicable service period identified below, and Participant shall pay the invoice within thirty (30)

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days of receipt. Subscription fees for any service period of less than one full year will be prorated accordingly. This annual-in-advance schedule replaces quarterly-in-arrears invoicing for the ADT Dashboard and CLR/PA Module annual subscription fees during the periods covered by this Amendment.

Service Period	Connex Managed Services	ADT Dashboard	CLR/PA Module	Total Due
01/01/2027 - 12/31/2027	$138,915.60	$18,900.00	$157,500.00	$315,315.60
01/01/2028 - 12/31/2028	$145,861.38	$19,845.00	$165,375.00	$331,081.38
01/01/2029 - 06/30/2029	$76,577.22	$10,418.63	$86,821.88	$173,817.73

All other terms or provisions in the Agreement and subsequent amendments, not cited in this Amendment No. 2, shall remain in full force and effect.

Authorized Signatures

CalMHSA

Signed: Amie Miller Name (Printed): Dr. Amie Miller, Psy.D., MFT

Title: Executive Director Date: 9/29/2026

Participant: Kern County

Signed: _____ Name (Printed): _____

Title: Board Of Supervisors Date: _____

Signed: Alison Burrowes Name (Printed): Alison Burrowes

Title: Director of Behavioral Health Date: 9/28/2026

Signed: Kyle W. Holmes Name (Printed): Kyle W. Holmes

Title: Deputy County Counsel Date: 9/28/2026