



December 9, 2025

Board of Supervisors
Kern County Administrative Center
1115 Truxtun Avenue
Bakersfield, CA 93301

**APPROVAL OF METRIX LEARNING SERVICE AGREEMENT – RENEWAL TO PROVIDE
650 LEARNING CONTENT LICENSES PER YEAR FOR THREE YEARS FOR SKILL
ASSESSMENT AND LEARNING PLANS
(Fiscal Impact: \$81,081; Federal Grant; Budgeted; Discretionary)**

Employers' Training Resource (ETR) is requesting Board approval to enter into a Service Contract with New York Wired Education, Inc. dba Metrix Learning for Learning Content Licenses being offered to eligible individuals in the Kern County region to receive a one hundred and eighty (180) day license to eLearning content which includes: 650 licenses to the Skillsoft Business/Desktop/IT Content Library. (Eligible customers residing in Kern County); 650 Integrated Provelt assessments; 650 licenses to TPC Manufacturing/Skilled Trades; and 650 Licenses to 1Huddle Gamification. There are skill assessments and learning plans for 10 industry paths and over 200 growth occupations. Customers are awarded a certificate of completion for passing each course module and can also receive digital badges for completion of bundles of courses. The annual service cost is \$27,027 over the service term of 3 years, beginning on January 1, 2026 through December 31, 2028.

County Counsel has reviewed and approved the Agreement as to form.

Therefore, IT IS RECOMMENDED that your Board approve the Service Contract with New York Wired Education, Inc. dba Metrix Learning from January 1, 2026 through December 31, 2028 in an amount not to exceed \$81,081; and authorize the Chief Workforce Development Officer to sign the service agreement.

Sincerely,


Brandon J. Evans
Chief Workforce Development Officer

BJE:ms
Attachment
Cc: County Administrative Officer

METRIX LEARNING SERVICES AGREEMENT - RENEWAL

- I. THIS AGREEMENT (“Agreement”) is effective as of the date of the last signatory hereto (“April 1, 2024”), by and between **New York Wired for Education, Inc dba Metrix Learning**, located at 225 E Robinson Street, Suite 570, Orlando, FL 32801, and **Kern County Employers’ Training Resource**, 1600 E Belle Terrace, Bakersfield, CA 93307.
- II. DESCRIPTION OF SERVICES
- a. Learning Management System (“LMS”): The Metrix Learning LMS provides user management and delivery of training content. The LMS is accessible 24/7 from any computer with internet access. Customizations include a custom site URL and logos. Features include:
- i. Dashboards: Easy-to-use customer and administrator dashboards.
 - ii. Learning Content Licenses: Eligible individuals in Kern County Employers’ Training Resource region qualify to receive a one hundred and eighty (180) day license to eLearning content. Content includes:
 - 650 licenses to the Skillsoft Business/Desktop/IT Content Library. (Eligible customers residing in Kern County)
 - 650 Integrated ProveIt assessments
 - 650 licenses to TPC Manufacturing/Skilled Trades
 - 650 Licenses to 1Huddle Gamification
 - iii. Career Pathways Tool: Skill assessment and learning plans for ten (10) industry paths, 200+ growth occupations.
 - iv. Certificates of Completion and Badges: Customers are awarded a certificate of completion for passing each course module. Customers can also receive digital badges for completion of bundles of courses.
 - v. Reporting: There are both automated reports delivered via email monthly, and standard reports accessible in the LMS administrator functions. These reports include group, activity, case management and pathways reports.
- b. Consulting Support: Metrix Learning will provide Kern County Employers’ Training Resource with consulting services to include:
- i. Meeting with staff virtually to discuss services and strategies.
 - ii. Virtual training to front line staff responsible for hosting orientation sessions, delivering services, managing customers, tracking data, etc.

